

"REVIEW AND WIN!" GIVEAWAY

Official Rules and Terms of Participation

1. Organizer of the Giveaway

The organizer of the "Review and Win!" giveaway (hereinafter: "Giveaway") is: Natural Pet Care System Magyarország Kft. Registered Office: 2120 Dunakeszi, Szent István utca 59/A., Hungary Company Registration Number: 13-09-199582 Tax Number: 26728287-2-13 Email: info@burgimmune.com (hereinafter: "Organizer").

2. Duration of the Giveaway

The Giveaway runs from August 17, 2026 to October 17, 2026. Only reviews submitted during the above period in compliance with these Official Rules are eligible to participate. Date of the Raffle Draw: October 21, 2026.

3. Eligibility Criteria

Any natural person aged 18 or older may participate who:

- Has purchased a product in the Natural Pet Care System webshop;
- Holds a user account;
- Uses the email address associated with their user account when submitting the review;
- Submits a genuine text review based on their own experience during the Giveaway period for the purchased product;
- Meets all further conditions set out in these Rules.

Only reviews accompanied by at least one uploaded photo participate in the draw for the 2 × 130 EUR shopping vouchers.

The Giveaway is not restricted to Hungarian customers. Customers from countries to which Natural Pet Care System ships during the Giveaway period are also eligible to participate. Current shipping destinations and conditions can be found on the "Shipping and Payment Information" page: <https://naturalpetcaresystem.com/szallitasi-es-fizetesi-informaciok/>

4. Submission Methods

To enter, reviews must be submitted through the Natural Pet Care System webshop review system via one of two methods:

1. **Directly in the Webshop:** The customer searches for the purchased product on the webshop and submits a review on the product's page (<https://naturalpetcaresystem.com/bolt/>).

2. **Via Email Request:** 10 days after a new order, the customer may receive an email inviting them to review the product.

Note on the 15% coupon: Under the email review process, customers meeting specific criteria may receive a 15% discount coupon. This coupon is separate from the prize/credit provided under this Giveaway and is governed by its own terms.

5. Review Guidelines & Conditions

- Reviews must contain genuine, personal feedback regarding a previously purchased Natural Pet Care System product.
- Reviews must include written text. Star-only ratings without text will not be accepted and will not qualify for the 1 EUR credit.
- The email address used must match the user account. If a review cannot be linked to a valid account, the 1 EUR credit cannot be applied.
- A participant may review a specific product only once during the campaign (1 product = 1 review = 1 credit = 1 raffle entry, provided a photo is uploaded).
- Multiple distinct purchased products may be reviewed separately.
- Positive or 5-star ratings are not mandatory for eligibility or account credit. All valid reviews receive equal treatment regardless of rating or content.
- **Disqualification grounds:** The Organizer reserves the right to reject reviews that are not tied to a real purchase, lack meaningful text, are copied/not original, are submitted repeatedly for the same product, contain illegal/offensive/unsolicited commercial content, or are fraudulent.

6. 1 EUR Account Credit

- Every valid text review meeting these terms will earn a 1 EUR credit added to the customer's user account balance. Photo upload is NOT required for the 1 EUR credit.
- Credits are issued per product evaluated.
- Credits will be applied to user accounts after the draw on October 21, 2026, accompanied by an email notification.
- Credited amounts become part of the account balance and do not expire. Balance usage is subject to the general Terms & Conditions:
<https://naturalpetcaresystem.com/altalanos-szerzodesi-feltetelek/>
- Account balance cannot be redeemed for cash.

7. Raffle for the 2 × 130 EUR Vouchers

- The Organizer will draw 2 winners from all qualifying photo reviews submitted during the campaign.
- Prize per winner: One 130 EUR Natural Pet Care System shopping voucher.
- Only reviews that qualify for the 1 EUR credit AND include at least one uploaded photo will enter the draw.
- Participants can submit photo reviews for multiple products. Each valid photo review for a different product counts as an additional entry into the draw.
- **Maximum 1 prize per participant:** A single user can win a maximum of one 130 EUR voucher. If drawn first, their other entries will be excluded from the second drawing to ensure two distinct winners.

8. Drawing Procedure

- **Date:** October 21, 2026.
- Conducted randomly using an online drawing software from all qualified photo review entries.
- 2 winners and 1 substitute winner will be drawn. The substitute winner's identity will not be announced publicly and will step in only if a primary winner is disqualified, unreachable, or forfeits the prize.

9. Winner Notification & Announcement

- Winners will be notified directly via the email address linked to their user account within 7 days.
- Anonymized names of the winners will be published on Natural Pet Care System's social media pages and website.
- If a winner cannot be reached within 7 days of the initial notification, the prize passes to the substitute winner.

10. Prize Redemption Details

- Total prizes: 2 × 130 EUR shopping vouchers.
- Vouchers are valid until January 31, 2027.
- Valid for a single purchase.
- Can be redeemed against promotional/discounted items, but cannot be combined with other coupon codes.
- If the total purchase amount is less than 130 EUR, the remaining balance is forfeited and cannot be refunded or carried over.

- Non-transferable and non-redeemable for cash.

11. Disqualification

The Organizer may disqualify any participant who provides false information, submits reviews not tied to real purchases, uses unauthorized photos/text from third parties, attempts automated entry, or violates these rules. Fraudulently obtained credits will be revoked.

12. Data Protection

Personal data processed during the Giveaway is managed in accordance with the Privacy Policy: <https://naturalpetcaresystem.com/adatkezelesi-tajekoztato/>. Public winner announcements will use anonymized names only.

13. Facebook / Meta Disclaimer

This promotion is in no way sponsored, endorsed, administered by, or associated with Facebook/Meta. All inquiries must be directed solely to the Organizer.

14. Technical Issues & Liability

The Organizer assumes no responsibility for technical failures beyond its control that prevent or delay review submissions.

15. Final Provisions

Participation implies full acceptance of these Rules. The Organizer reserves the right to amend these terms if required by law or technical necessity. Contact: info@burgimmune.com.

Natural Pet Care System Magyarország Kft. Organizer